

# MR.DIY PANDAI Spend & Win Contest

## Terms and Conditions

### INTRODUCTION

1. The MR.DIY PANDAI Spend & Win Contest (“**Contest**”) is organised by MR.DIY Group (M) Berhad (“**Organiser**”).
2. The Contest is from 18<sup>th</sup> December 2024 until 7<sup>th</sup> January 2025, both dates inclusive (“**Contest Period**”).
3. The Organiser reserves the right to amend, shorten or extend the Contest Period at its sole discretion without prior notice. All entries received outside the Contest Period shall be automatically disqualified.

### ELIGIBILITY

1. This Contest is open to all citizens and permanent residents of Malaysia, aged 18 years (as of 18<sup>th</sup> December 2024) and above except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies. (“**Eligible Contestant**”).
2. Eligible Contestants must submit their entries via the method under **Step 2** below, before 11.59pm on 7<sup>th</sup> January 2025.
3. Only Eligible Contestants may participate in the Contest and stand a chance to win the Prizes (as defined hereinafter).

### HOW TO PARTICIPATE

1. To participate in the Contest, Eligible Contestants are required to follow these steps:

**Step 1:** Spend a minimum of RM50 in a single receipt at any MR.DIY store within the contest period:

**Step 2:** Scan the Contest QR code or access the Contest Website at [mrdiy.co/PANDAIspendWin]

**Step 3:** Fill up the form and upload the Receipt then submit.

Note: Eligible Contestants can submit as many entries as they wish, however only 1 receipt is entitled to 1 submission, no duplication of receipt is allowed

2. Retain the original Receipt submitted within the Contest Period that matches the online entry as proof of purchase.
3. Incomplete registrations/ entries, entries received outside the Contest Period, entries that do not adhere to this Terms and Conditions will be automatically disqualified from the Contest.

4. The Organiser shall not be liable and/ or will not reimburse the participant for any charges, claims incurred in submitting the entries, if any.

## **WINNERS & PRIZES**

1. Only one hundred and fifty (150) Eligible Contestants will be selected, at random, as winner for the Prizes, by the Organiser.
2. The Organiser's announcement on the winners list is final and is on its absolute sole discretion. No Further correspondence or appeal will be entertained.
3. The winner's announcement will be made on MR.DIY Malaysia social media pages and contest website of [mrdiy.co/PANDAiSpendWin](http://mrdiy.co/PANDAiSpendWin).
4. Prizes: Limited edition MR.DIY PANDAi Merchandise OversizedT-shirt x150 (1 unit for each winner).
5. The Organiser reserves the right to amend and change the Contest's winning mechanics at its sole discretion, without any prior notice.
6. The prize winners will be notified and verified via email/ telephone call within three months after the Contest Period.
7. Should the first attempt to contact the winner fails (i.e. no reply, telephone number not in service or no connection), two (2) additional attempts will be made within the next two (2) working days. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the eligible winner and thereafter select the next eligible winner as replacement.
8. The winners may be required to submit/ present all the original Receipts dated within the Contest Period that match all the entries as well as a copy of their NRIC within three (3) working days from the date of notification, by Pos Laju/courier to address designated by the Organiser as proof of purchase. Failing which, the Organiser reserves the right to disqualify the eligible winner.
9. Only original and valid printed receipts will be accepted. Any receipt that is illegible, mutilated, altered, duplicated, tampered with, not obtained legitimately, contains printing typographical, mechanical or other errors or the printing is unclear or does not contain the required information is invalid and will not be accepted. The Organiser reserves the sole discretion and rights to disqualify such invalid receipts.
10. All prizes must be claimed at winners' own expense within sixty (60) days after the date of notification of winnings. All unclaimed prizes will be forfeited by the Organiser.
11. The participant is required to produce a proof of identity during or prior to prize redemption for purposes of verification. The only forms of proof of identity accepted by the Organiser are Malaysian identity card or driver's license. A failure to provide any proof of identity entitles the Organiser to disqualify the participant/winner.
12. Picture(s) of the Prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Contest is/are solely for illustration purposes only and may not depict the actual colour, model or specification of the prize(s) and does not include any optional accessories.
13. The Organiser reserves the absolute right to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. The value of the prize is correct at the time of printing. All prizes are given on an "as is" basis. The Organiser will not be responsible if the prize is damaged after it is received by the winner.

14. The Organiser is not responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail on account of technical problems or traffic congestion on the internet and/or websites.
15. Participants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in this Contest.

## **USE OF PERSONAL DATA**

1. By participating in this Contest, participants consent to give their personal information and the Organiser reserves the right to publish, use the winners' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant is not entitled to make any claims for the use of their entries by the Organiser.
2. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfill the participant's request(s). By submitting the participant's personal information, the Organiser deems that permission is given to the Organiser and/or its authorised agents to use this information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the participant informs the Organiser via the Careline at 03-89611338 that the above information should not be used as a basis for further contact, the Organiser will respect the participant's request. The participant's information will not be provided or shared with other companies for their use.

## **MISCELLANEOUS**

1. By participating in this Contest, participants agree to be bound by the official Terms and Conditions and decisions/ announcements made by the Organiser.
2. The Organiser reserves the rights to amend, delete or add to these Terms and Conditions without any prior notice at any time and the participants shall be bound to such changes.
3. The Contest Terms and Conditions are available in English and Bahasa Malaysia. In the event of inconsistencies of the language used, the English language version of the contest Terms and Conditions shall prevail.